

## Privacy Policy

TATA Motors Finance Ltd. (“**TMFL**”) is strongly committed to protect customer’s personal and financial information that is submitted by customer to us and we would endeavor to protect it from unauthorized use.

### Information Collection

In the course of using TMFL website for making online payment, TMFL may become privy to the personal information of our customers, including information that is of a confidential nature.

TMFL is strongly committed to protecting the privacy of our customers and has taken all necessary and reasonable measures to protect the confidentiality of the customer information and its transmission through the website and TMFL shall not be held liable for disclosure of the confidential information when in accordance with this Privacy Policy or in terms of the agreements, if any, with the customers.

In addition, like most websites, TMFL will use small bits of data called “cookies” stored on the users’ systems to stimulate a continuous connection. “Cookies” let store information about customers’ preferences and passwords and allow customers to move to different pages of our secure website without having to re-enter their password information. Any information collected is stored in secure databases protected via a variety of access controls and is treated as confidential information by TMFL.

We recommend that, the customers should be careful with usage of the username and password by maintaining confidentiality and ensure that customers do not knowingly or accidentally share, provide and facilitate unauthorized use of it.

### Customer’s Personal & Financial Information – Use & Disclosure

Our Privacy Policy strictly conforms to the rules and regulations set down in this behalf, for the protection of data collected from people visiting our website. TMFL treats all personal data obtained via Internet and our website carefully & confidentially so that no physical/mental harm is instilled up on the person, with regard to the collected data. Personal data that has possibly been known to us will be kept secret, privacy will be respected & the information will be used exclusively for the purpose for which it has known to us.

TMFL, however, may be required to disclose customer personal and financial information to the statutory authorities in connection with any legal process that may be initiated by such authorities in accordance with applicable laws.

TMFL may also share customer information to provide customers with superior services and a range of offers. TMFL may use this information to advise customers about products, services and other marketing materials, which TMFL think may be of interest to customers.

The customer authorizes TMFL to exchange, share, part with all information related to the details and transaction history of the Customers to its Affiliates, Subsidiaries, Banks, FIs, Credit bureaus, Agencies or participation in any telecommunication or electronic clearing network as may be required by law, customary practice, credit reporting, statistical analysis and credit scoring, verification or risk management and shall not hold TMFL liable for use or disclosure of this information.

### Third Party Sites

Please note that this Privacy Policy does not cover any third party sites to which TMFL may provide links on the website. Such third party sites may have their own privacy policies and/or terms and conditions of use.

## Change in Policy

There could be changes in regulation or developments to functionality and content on the website, TMFL may make changes to Privacy Policy and would reflect those changes in this Privacy Policy. Hence customers are requested to frequently go through the Privacy Policy.

## Acceptance to Terms

By using, accessing, clicking any relevant icon or button on the website and/or registering on the website or using the services offered by TMFL, the Customer is deemed to have agreed to the terms of this Privacy Policy, the Terms and Conditions and the fact that TMFL collects, stores, handles and processes your information, including personal information and financial information. This Privacy Policy should, at all times, be read along with the Terms and Conditions and the policies of the website.

Please note that this Privacy Policy does not create any contractual or other legal rights in or on behalf of any party, nor is it intended to do so.